

Key Aircall Features



For Business

- Instant numbers in 100+ countries
- Easy number porting
- Desktop and mobile apps
- 30+ integrations



Turbocharge team productivity

- Instantly add call center capabilities to Zendesk with custom IVR menus, call routing, and live call monitoring.
- With Insight Cards, see caller details and ticket history - no manual searches needed.
- Debrief teammates using warm transfers.
- Make informed staffing decisions with live activity feed.



Save time with automation

- Automatic ticket creation
- Log call details in Zendesk (i.e. inbound or outbound, answered or missed), call comments, call recording, and more
- Use Aircall tags to generate Zendesk actions depending on call outcomes.

Zendesk is trusted by thousands of diverse companies



premium plus

We guide your customer experience ⊕

Instant setup. Powerful integrations.
Proven quality.

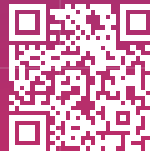
Voice experts. This is our core business.

Integrated with Zendesk as well as many other tools.

Unlimited incoming calls.

Compatible with Zendesk Sell.

START YOUR FREE TRIAL



Sales +32 3 303 44 90
sales@premiumplus.io



premiumplus.io



premium plus

The phone system for Modern business

 aircall

Seamlessly integrated with


zendesk

premiumplus.io/aircall





Aircall is a cloud-based phone system for sales and support teams.

Build better Customer Experiences with Aircall and Zendesk

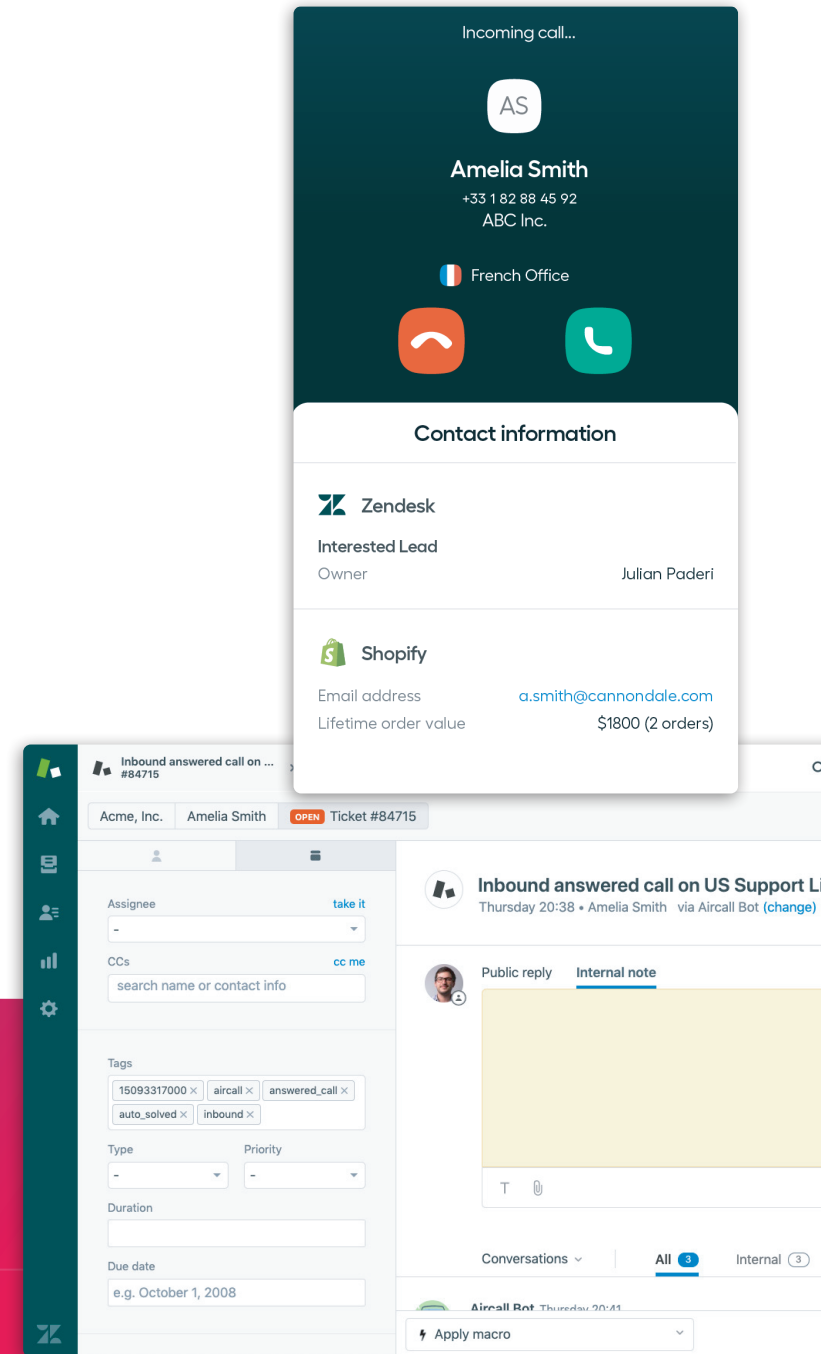
Use Aircall with Zendesk to boost productivity and focus on having meaningful phone conversations.

Smoother Customer Experience

Make CX a competitive advantage with skills-based routing, custom IVR and messaging, automatic ticket creation in Zendesk, and live call listening and coaching.

Integrated across the Suite

Integrate Aircall with Zendesk Support, and with Zendesk Sell for your Sales team, for easy collaboration all along the customer journey or integrate with 30+ other tools, like Shopify!



Instant setup.



Simple and pleasant to use.



Powerful integrations.



Proven quality.

“After more than a year of collaboration with Premium Plus I can say, you need an integrator as Premium Plus. They gave very good advice and implemented our demands very quickly.”

Sarah De Waele
Non Food Quality & Customer Care Manager at Carrefour

“Aircall has an excellent Zendesk integration, and provides great support. Call quality is very clear, making it easy to use for support purposes!”

Kayla L.
at G2Crowd Reviewer

