

The phone system for **modern business**.

Intuitive, integrated, reliable.



"I like its simple design and user-friendly interface. I love the clarity and how crisp the sound given to every call." — G2Crowd Reviewer



Keep it simple.

Z Easy

No hardware needed. Simple and beautiful UI for admins and agents.

👌 🛛 Fast

In less than 5 minutes you can have your team up and running.

" The setup and configuration of Aircall is a dream. It's so easy to create new numbers, set up IVRs, and change people around to different teams if needed."

– Sara Tiffany, General Manager at AirTreks

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Flexible

Access from anywhere. Add numbers or users, or change routing rules any time.

Global

Create a local phone number in one of 100+ countries—instantly.

One-click integrations.

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Hit the ground running

Integrate with your CRM, helpdesk, or homegrown system in under one minute.

2

Save time on every call

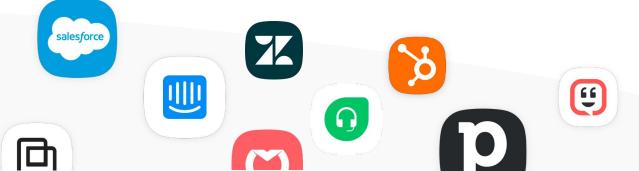
Automatically log details, including recording, comments, and tags,

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Match your workflow

Easily set up integrations to match your workflow using CTI and open API.

ON THE ROAD TO 100 INTEGRATIONS



Developed your own internal CRM ?

Integrate it with Aircall's API!

A strong foundation.

Cloud infrastructure

99.99%+ uptime No hardware needed; no maintenance required.

Carrier management

Multiple leading voice carriers with dynamic switching to avoid disruptions.

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"The quality of calls

is superb. The line sounds very professional. Even when our clients are on mobile, the call is clear."

- G2Crowd Reviewer



Security & compliance

Secured recordings and encrypted data. PCI and GDPR compliant.

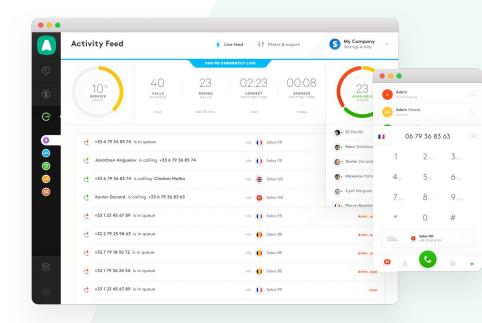
Notification & troubleshooting

Auto in-app notification for network, headset, and infrastructure issues

Set up and manage easily.

Clean, easy to use interface on desktop, web or mobile

- → Invite users by email and create numbers in **100+ countries**
- → Customize your **IVR and advanced** routing
- → Set up **business hours** and manage your messages
- → Add new numbers, teammates, or routing rules on the fly.





Work efficiently as a team.

Route calls to the right person every time and meet your team goals.

- → Build IVR menus and routing rules to direct callers to the right agent or team.
- → **Group agents into teams** by skills, region, or departments to improve inbound and outbound efforts.
- → Collaborate through the shared inbox, apply tags or comments, and assign follow-ups.

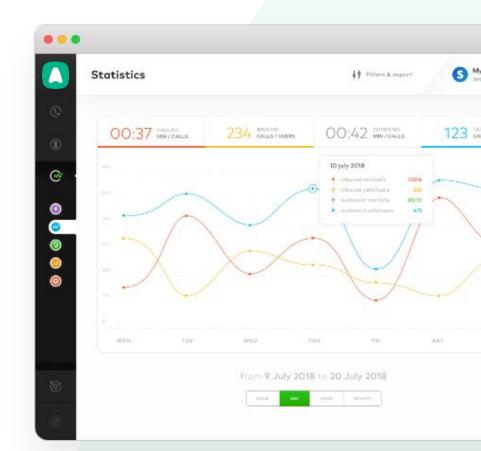
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Get a clear view of call activity.

Track individual and team performance, trends and productivity.

- → Live feed helps you see who is on a call at any moment
- → Advanced analytics help you understand individual and team performance
- → Use data to inform strategy and settings to improve customer experience and KPIs



Coach your team.

Accelerate your team's learning curve by coaching through real conversations.

- → Call monitoring and call whispering let managers support reps during onboarding
- → Review calls together with call **recordings** that automatically save to your CRM.

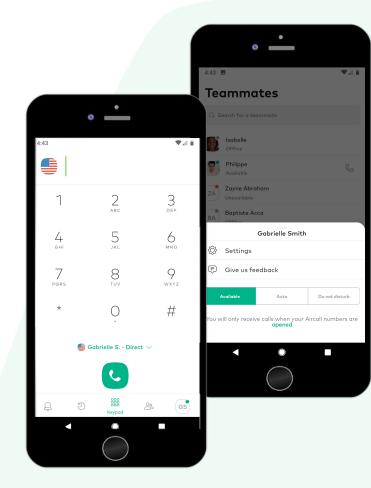
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Whisper to Gala	08459	Sales Germany	
Leave call	5 99	Sales Denmark	Þ



Take calls on the go.

Use Aircall on your mobile device.

- → Make calls from anywhere using your Aircall numbers.
- → Your calls follow you whether you are at the office, on the go, or working remotely.
- → Download the Aircall app for iOS or Android, or set up call forwarding any time.





Tried and trusted.



Software Advice	
4.5/5	



3,000+ HAPPY CUSTOMERS							
ON-DEMAND	FINANCE	TRAVEL & HOSPITALITY	E-COMMERCE	SOFTWARE	AND MANY OTHERS		
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